

Terms & Conditions

1. By signing up for the monthly subscription, I acknowledge and authorize Aqua Car Wash to charge my credit card every month for the selected plan on the anniversary date.
2. No statements are provided. In the event the credit card is declined for any reason or expired, we will make every attempt to contact you using the contact information you have provided. Until payment is received, we reserve the right to deny any and all wash services.
3. All membership final payments include 13% HST plus digital transaction fees upto \$2.50.
4. I understand I must commit to a minimum 3 months before I can cancel my monthly subscription. Once 3 months have lapsed, I can cancel the plan through the Aqua Car Wash app. I can continue to use the remainder of my subscription until the end of the term at which time my subscription will not be renewed.
5. I understand that I need to send a cancellation request in writing at least 7 days prior to next billing date. If I fail to provide sufficient notice, I understand I will continue to be billed and cancellation will take effect the following anniversary date.
6. I understand that plans can be changed or cancelled through the Aqua Car Wash app after 3 months have lapsed.
7. I understand monthly subscription plans are **not applicable** to Commercial/Company/Taxis/ Uber/Lyft vehicles. Monthly plans are applicable to personal vehicles only. Any vehicle with company decals will be considered a commercial vehicle. I understand my plan may be cancelled without refunds by Aqua Car Wash if I am in violation of these terms. For commercial vehicles, ask us about our fleet program.
8. I understand Aqua Car Wash reserves the right to cancel, amend or change the program, including but not limited to Membership fees, from time to time as necessary.
9. I acknowledge my subscription is only valid for vehicles listed under my profile. I agree to show my membership QR code to the attendant on duty. Violation will result in additional charges and/or cancellation of my subscription plan without refunds.
10. A credit or refund will not be provided if I fail to use the plan or partial usage of said plan.
11. I understand that if I do not cancel the plan, I will be continued to be billed until plan is cancelled.
12. Membership plan cannot be used in conjunction with any other discounts.
13. Your subscription is registered to a single license plate that you enter when signing up. Although multiple vehicles may be registered under a member profile. Each vehicle requires a valid subscription plan.
14. I acknowledge this subscription is only valid at 2394 Princess Street, Kingston Ontario.
15. I acknowledge membership is transferable upon purchase of a new vehicle and I agree to provide notice of any change in vehicle ownership to Aqua Car Wash.
16. The management reserves the right to cancel, amend or change the subscription at any time it deems necessary.
17. Offer is valid only during normal business hours of operation and may not be available due to hour change, weather, maintenance, or breakdowns.
18. I understand I can avail discounted price for detailing services as long as the subscription is valid.
19. I understand this program cannot be combined with other offers, promotions, discounts or gift cards.
20. This agreement will be governed by the laws of the Province of Ontario.

For any questions or concerns, you may reach out to us at support@aquacarwash.ca